

U.S. Citizen Services Newsletter South Sudan – December 2015 and Invitation to U.S. Citizen Town Hall Meeting

Town Hall meeting scheduled

You are invited to a Town Hall meeting **Tuesday, January 26, 2016, 5:00 PM** at the U.S. Embassy Residential Compound, poolside, with the program beginning promptly at 5:30 PM. We anticipate presentations from the Ambassador, Deputy Chief of Mission, Regional Security Officer, and Consular Officer. There will be a separate short meeting with wardens, and those who want to be wardens, after the main program. A cash bar with a variety of beverages will be available.

The United States Embassy Residential Compound is located in the Tong Ping neighborhood of Juba. Limited parking will be available along DDR Road. DDR is the well-maintained street between the Residential Compound and the Embassy Office Compound.

Please note that the event is **open only to United States citizens**. If you plan to attend, please RSVP to ACSJuba@state.gov by noon, Monday, January 25. **Please be advised that all participants must present a valid U.S. Passport – no other IDs will be accepted.** Please pass this invitation on to any interested U.S. citizens. If you do not RSVP you will still be allowed to attend, but the security clearance process will be longer. Please leave all large electronics at home. Cell phones will be allowed into the residential compound, but you are not allowed to take photos.

Thank you for registering with the U.S. Embassy through the Smart Traveler Enrollment Program or otherwise, which has enabled you to receive this information. Please help us improve our outreach to the community of U.S. citizens in South Sudan by encouraging friends and colleagues to register at travel.state.gov.

You can stay in touch and get Embassy updates by checking the website of the U.S. Embassy in Juba. [Upcoming programs and events are announced on our Facebook and Twitter pages.](#)

You can also get global updates at the U.S. Department of State's [Bureau of Consular Affairs website](#) where you can find the current [Worldwide Caution](#), [Travel Warning](#), Travel Alerts, and [Country Specific Information](#). Follow us on [Twitter](#) and the Bureau of Consular Affairs page on [Facebook](#) as well. If you don't have internet access, current information on safety and security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada, or, for callers from other countries, a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

The United States Embassy in Juba is located in Tong Ping, north of the Ministries complex next to the European Union compound. Consular office-hours telephone: +211 (0)912 105 188.

Like our Facebook page:

<https://www.facebook.com/USEmbassySouthSudan/?fref=ts>

Follow us on Twitter:

<https://twitter.com/USMissionJuba>

Online Appointment System to schedule U.S. citizen services

We are now accepting appointments for non-emergency U.S. citizen services on most Mondays, Tuesdays, Thursdays, and Fridays. You will see the time slots and dates available in the online appointment system. To schedule non-emergency services (passport renewals, notary services, etc.), please use our new online appointment system:

<https://evisaforms.state.gov/acs/default.asp?postcode=JBA&appcode=1>

If you are not able to use the online appointment system, you may still request an appointment by email: ACSJuba@state.gov or by calling the Consular Section during normal business hours: +211 912 105 188

Medical Evacuation

If you do not already have a plan or insurance for medical evacuation from South Sudan, I suggest you check the website of AMREF in Kenya. Website: flydoc.org Email address: emergency@flydoc.org AMREF

offers a variety of medical evacuation insurance packages for organizations and individuals.

NOTE: This is not an endorsement of AMREF or the services offered by AMREF.